

## High Reliability Healthcare Academy - Schedule

The Academy runs from October 6 – November 17, 2023. Sessions will be held on Fridays, from 12:00 pm – 2:00 pm Eastern time.

Weekly sessions will feature industry leaders who will share their organizational journey to high reliability -- how principles are applied in a variety of healthcare organizations, barriers to adoption, and practical application tools and techniques that promote of High Reliability.

Date	Session	Speaker
10/6	High Reliability Healthcare Framework	Craig Clapper, PE, CRE
10/13	Preoccupation with Failure	April Taylor, MS, MHA, FACHE, CMQ/OE, CLSSBB, CPHQ, CPPS Vice President for Patient Safety and Quality The Johns Hopkins Hospital
10/20	Commitment to Resilience	Sherri Hobbs-Messick, MSM, MSN, CPHQ, CPPS Chief Quality, Safety and Experience Officer University of Maryland Shore Regional Health
10/27	Deference to Expertise	Stephen Jones, MD CMO, The Just Culture Company Former Medical Director of Safety and High Reliability Education, Yale New Haven Health System
11/3	If you are Ready to Start, Kickstart, or Restart	Joel Bundy, MD MSHQSM, FACP, CPE Chief Quality and Safety Officer at Sentara Healthcare
11/10	Reluctance to Simplify Interpretation	Susan V. White, PhD, RN CPHQ, FNAHQ, NEA-BC Chief of Quality Management Orlando VA Health Care System  Kristie Power, MS Patient Safety Manager Orlando VA Healthcare System
11/17	Sensitivity to Operations	Byron Scott, MD, MBA Lecturer, Jefferson College of Population Health Board Director & Quality Advisor